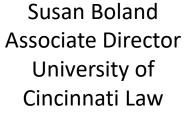


Public Patrons - Challenges and Opportunities

Introductions





Jeff B. Woodmansee Research Support & Reference Librarian UA Little Rock William H. Bowen School of Law



Harry Lah Collections Management Librarian UA Little Rock William H. Bowen School of Law





Policies & Staffing

Staffing















Physical Spaces



Policies

CINCINNATI

Libraries Ask the Libraries				
Libraries / Research Guides / Law Library / Non-La	w School Patron Guide to Law Library Act	cess and Use Policies / Home		
Non-Law School Patron Guide to Law Library Access and Use Policies			Search this Guide	Search
This guide describes access and use policies at the R	obert S. Marx Law Library for non-law stu	dents, staff, faculty, and members of the public.		1
Home	Welcome			
Welcome				
Library Access & Hours	Welcome to the Ro	bert S. Marx Law Library!		
Lending of Library Waterials		This guide is intended to introduce you to the many ways that the Li primary mission of the Robert S. Marx Law Library is to support res		
Directions & Parking		students in the College of Law, the Law Library also makes many o University of Cincinnati community, and the local bench and bar.	fits resources available to members o	ifthe
Library Services & Resources		Members of the general public, businesses, and organizations ma	y access the Law Library for the purpos	se of
Smoking, Food & Beverages and Cell		conducting legal research. Individuals who wish to use the Law Lit documents are also welcome.	rary's collection of U.S. Federal Deposi	itory
Phones		uocuments are also welcome.		
Disruptive Conduct				
Library Research Guides	Library Access & Hours			
Law Library Useful Links				
Contact Information	Library Service Ho	urs		
	Circulation and reference are only available during certain hours. Hours vary during holidays. You can check Library hours at 556-0163 or at the Law			
	Library's website. If you need circulatio	n assistance, please contact the Circulation Manager, Justin Ellis.		
	Fall Circulation hours:			
	∘ Monday – Friday 8:00am - 5:00pm			
	 Closed Saturday and Sunday 			
	 Monday, Sept. 4 - CLOSI 			
	Thursday, Nay, 07 Frid	AU MAU TH UN LOFED		

https://uair.edu/lawlibrary/about-the-law-library/	
	LAW SCHOOL STUDY SPACES REFERENCE RESEARCH SO
About the Law Library + Library Staff	Library Hours
 Policies The policies for the law library are listed below. However, if you have any questions abo the library operates please contact the Director, Associate Dean Jessie Burchfield via go 	al or by here. Welcome to the UA Little Rock William H. Bowen School of Law
phone at 501-916-5407. Archives Circulation	Library. + Search the Catalog - Reference Services
Closed Carrels Collection Development	Law Ubranians and Library Research Assistants offer in-person or phone reference assistance during the following times: Monday = Wednesday = 9 am-8 pm
Government Documents Group Study Rooms Interibrary Loan	Thursday 8 Friday 9 ann 5 pm Reference desk telephone number: 301-016-5496. - Virtual Reference Assistance
Internet Use Open Carrels	Or you may request virtual reference assistance by completing the Reference Request Form during the following smass Monday — Thursday — 9 am – 8 pm Folday — 9 am – 5 pm
Printing Prisoner Requests Rare Books	Foday 9 am = 5 pm Reference Request Form Name *

Quick Links = Search UA Little Rola

BORROWING ITEMS

1111

Call the Library Phone: 501-916-5453 .

Library Hours 0

Reserve a study room

4

First-Year Students' Guide to the Library П

Final Exam Prep itudents! Find subject specific study aids here. Good luck on exampt П

ABOUT

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Patrons

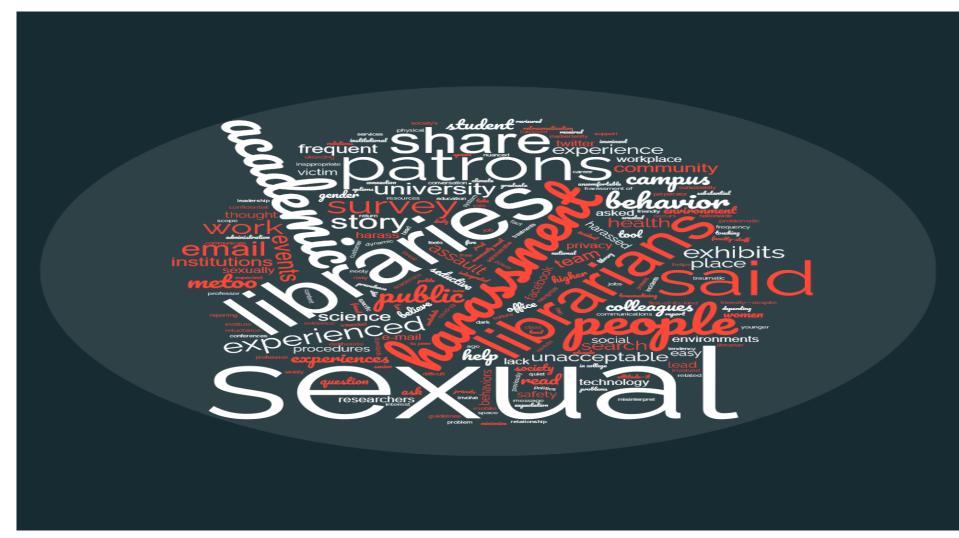


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Unconscious / Implicit Bias



Sexual Harassment



Discrimination

"A person's right to use a library should not be denied or abridged because of origin, age, background, or views."

- Article V, Library Bill of Rights

"As service workers, library staff are expected to provide excellent customer service in the face of racist and sexist abuse. The philosophy of 'The customer is always right' has caused a lot of damage to library workers. An inability to set appropriate and consistent boundaries because of institutional policies, culture, and support leave staff vulnerable to abuse."

-2022 Urban Library Trauma Study Final Report

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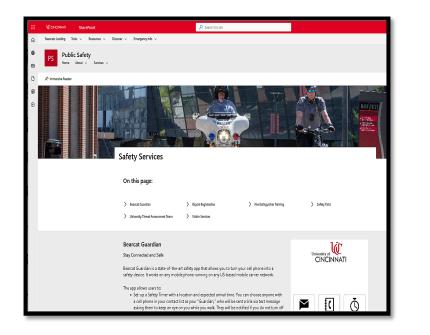
Access



Trends







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Topic Areas Customer Service Webinars				
Overview Documents News Webinars See Also				
13 July 2023 Designing for Diversity in Your Library's Communications Motivations, ideas, and inspiration for supporting diverse populations and creating community with care.				
This event has passed. <u>View the archive.</u>				
18 May 2023 If Access & Equily Library Safety and Security: A Holistic Approach Assessment. Evaluation & Plann This session will present a holistic approach for creating safe environments, through strong community relationships, inclusive policies, and empowered staff. Budgets & Funding Collections Minagement Collections Management				
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Training & Resources







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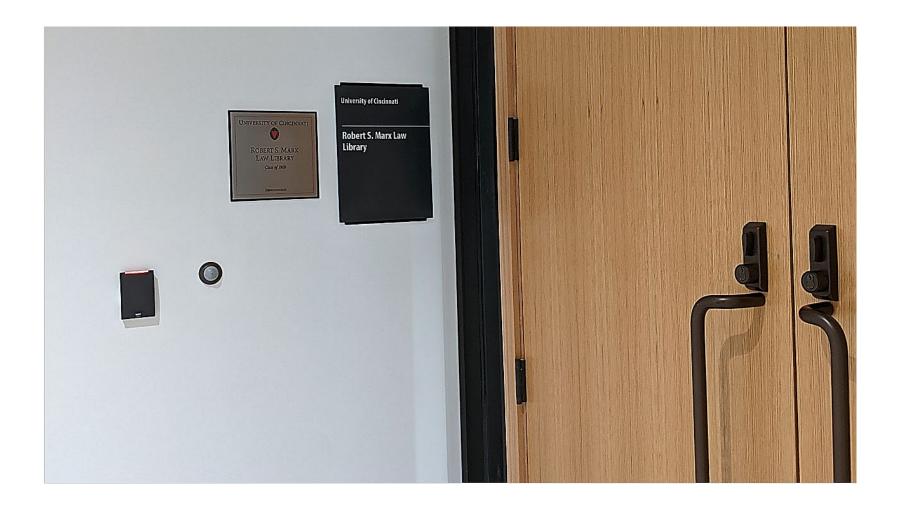
Security Personnel





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Keycard Access



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Panic Buttons



Formal Training vs On Your Own

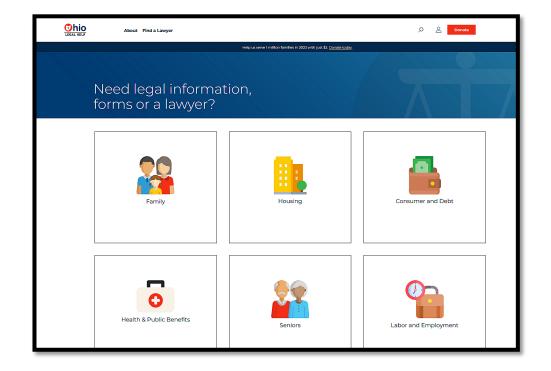




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Topic /	Ireas. > <u>Customer Service</u> . > Webinars					
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0	13 July 2023 <u>Designing for Diversity in Your Library's Communications</u> Motivations, Ideas, and inspiration for supporting diverse populations and creating community with care.	Subscribe to Toolo				
	This event has passed. <u>View the archive</u> ,	Related Topics				
O	18 May 2023 Library Safety and Security: A Holistic Approach This session will present a holistic approach for creating safe environments, through strong community relationships, inclusive policies, and empowered staff.	Access & Equity Assessment, Evaluation & Planning Budgets & Funding Children Collections Management				
	This event has passed. <u>View the archive</u> ,	Competencies				

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Collaborations



Welcome to the Hamilton County Help Center

HOUSING Y SMALL CLAIMS DEBT COLLECTING JUDGMENTS CUSTODY OTHER ISSUES

🕞 Help Center



The Help Center provides people with education, information, and limited legal advice to access our courts, pertaining to Municipal Court and Juvenile Court in Hamilton County, Ohio.



Our Mission

The mission of the Legal Access Clinic is to decrease inequilies in our justice system by providing affordable, high quality legal representation to people in the greater Cincinnal area and to train the next generation of public interest, attorneys to become compassionate, informed advocates.

Technology

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Search

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Libraries | Ask the Libraries

Libraries / Research Guides / Law Library / Guide to Self-Help Legal Publications / Home

Guide to Self-Help Legal Publications

Home	Overview
Overview	This guide provides a quick overview of Nolo self-help legal publications available through the University of Clincinnali. Nolo is a leading provider of plain-
Business	English legal information and products for consumers and businesses. Notif's goal is to provide reliable, plain-English legal information that anyone can use to handle rountine legal matters.
Criminal	When using Nolo titles, please note that many of the Nolo titles available through UC are no longer updated. To locate updated Nolo titles consider
Employment	searching the catalog of your local public library. Also, off-campus access to electronic versions of Noto titles is available only to UC faculty staff, and currently enrolled students.
Estate Planning	Please contact any of our UC Law Librarians if you need assistance in finding or using any of the resources in the guide.
Family	
General Legal	
Immigration	
Personal Finance	
Property	
Get Help & About the Author	
Law Library Useful Links	
Off Campus Access to Databases	







Best Practices for Law Libraries

- Establish clearly defined and well-communicated behavior policies for public and staff
 - Make sure they are reviewed by legal counsel
 - Make sure they describe the enforcement measures, including due process and fair warning
- Establish regular training
- Document all security incidents
- Audit the library's assets and its protection systems on a regular basis
- Use physical barriers and lock and key security and/or card systems
 - Make sure there is a system of control over these
- Use cameras and alarms as needed
 - Make sure you address privacy concerns/issues
- Use security personnel as needed
- Have simple emergency plans

Best Practices for Law Libraries

Alarms / Panic Buttons

- Have a written plan outlining the use of these alarms and the expected response
- Coordinate with the responders to anticipate actions on the part of the responders and prevent employees and visitors from getting in harm's way in an emergency